

**NASOP Prioritization of OAA Reauthorization Recommendations**  
**March 4, 2010**

- A. Most Critical – Without this change, Long-Term Care Ombudsman programs in one or more states are unable to fulfill current OAA mandates to serve long-term care residents**
4. Maintenance of Effort
  6. Authorize Funding for Ombudsman Services for Residents of Assisted Living
  9. Private and Unimpeded Access to Ombudsman Services
  13. Identifying, Resolving and Remediating Organizational Conflicts of Interest
  14. Relationship between Representatives and the State Ombudsman
  15. Disclosure and Confidentiality
  16. Avoiding State Ombudsman Individual Conflicts of Interest
- B. Important – Would significantly improve LTCO services to long-term care residents in one or more states**
1. Reporting Capacity
  2. Regulations Regarding Program Operations
  3. National Ombudsman Resource Center
  7. Ombudsman Services are Not Limited by Resident's Age
  8. Management Role of the State Long-Term Care Ombudsman within the Office
  11. Access to Resident Records
  17. Professional Training of the State Ombudsman
- C. Enhancements -- Would enhance LTCO services to long-term care residents, and/or would make OAA consistent with existing law or policy interpretation, but LTCO programs can still fulfill current OAA mandates without the change**
5. Support Family Councils in Long-Term Care Facilities as Part of National Family Caregiver Support Program
  10. Ombudsman Involvement in Resident and Family Councils
  12. Ombudsman Authority with Respect to HIPAA
  18. Grant Requests